

Your Workplace

A WEEKLY LOOK AT WHAT MAKES WIGAN TICK



● Managing director Frank Welch and company secretary, wife Sandra, in the office



● Chris Johnston, from FG Welch Central Heating, has been an engineer for five years

FG Welch Central Heating and Gas Services

FG Welch Central Heating and Gas Services are celebrating their 25th year of providing heating services in the North West.

The company was set up by Frank Welch, who runs the business from his home in Shevington, with a storage unit in Up Holland.

The firm supplies and repairs central heating, underfloor heating and air conditioning units and also uses renewable energy, such as solar heating, ground and air sources.

Frank, 50, said: "I source all the work to keep our guys busy."

"I never get bored and I am always meeting new people."

His wife, Sandra, 49, is in charge of administration and accounts.

She said: "I take phone calls, do the accounts, advertising and register the boilers."

"I have always loved it, especially speaking to customers."

Their son, Matthew, 24, has been a diagnostic engineer for three years.

He said: "I service and repair boilers. I get the job satisfaction of going into a cold house and coming out of a warm house."

By Natalie Walker

Jon Hurley, 24, from Orrell, has been a central heating engineer for eight years.

He said: "I did work experience with the company at school and they took me on. I like making people happy and the satisfaction of keeping customers warm."

Steven Cahill, 18, from Ashton, has been an apprentice for three years and is working towards an NVQ level three.

He said: "I like the satisfaction of knowing I have helped someone."

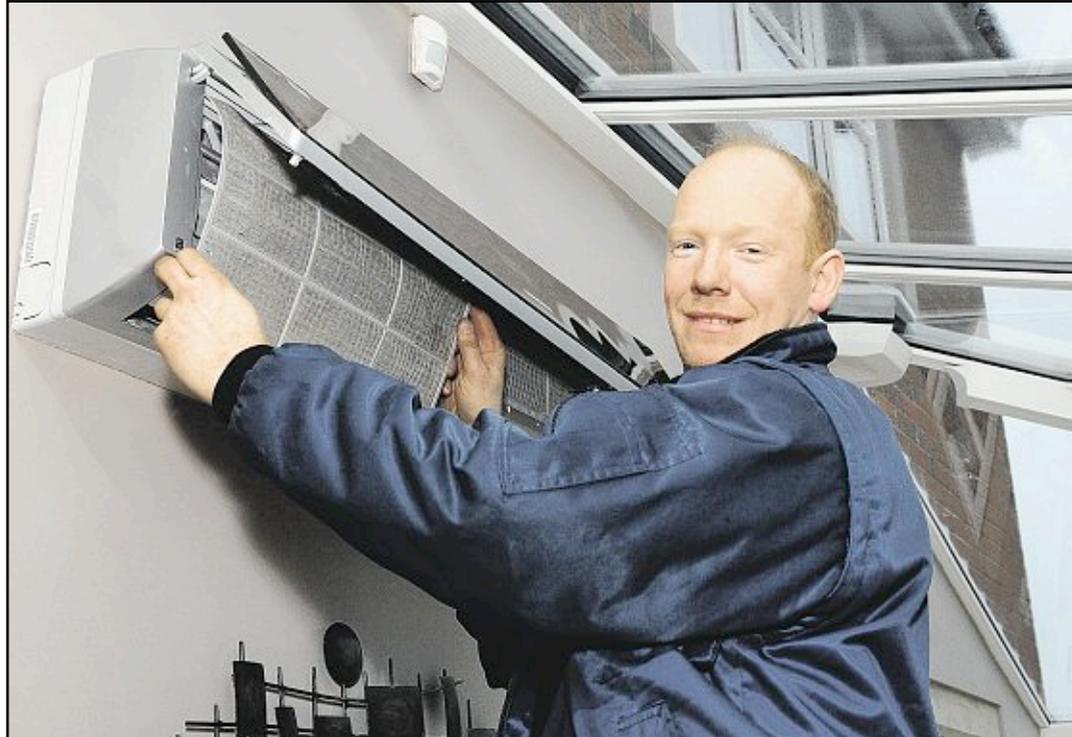
Stephen Owen, 31, from Orrell, is the lead engineer and has been with FG Welch for 14 years.

He teaches the apprentices, repairs central heating and is a licensed engineer for refrigerants, which are used in fridges.

He said: "I like meeting people and working in different places."

Chris Johnston, 21, from Orrell, has been an engineer for five years.

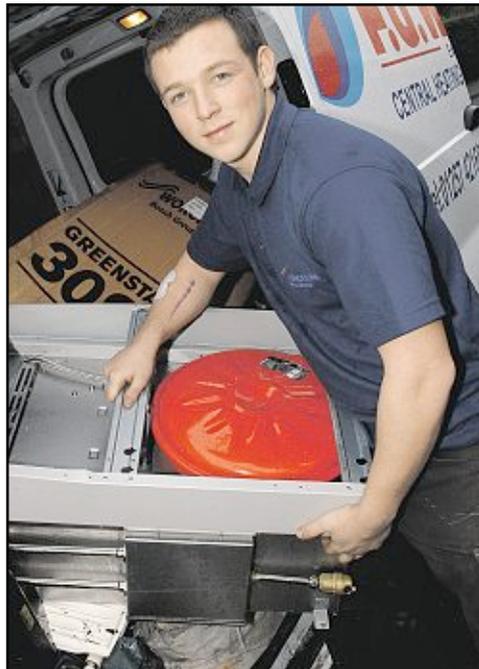
He said: "I like everything about my job - warming up houses up and working with the lads."



● FG Welch lead engineer Stephen Owen with an air to air heat pump



● Diagnostics expert Matthew Welch with a solar tank



● FG Welch apprentice Steven Cahill with a scrapped old boiler



● Central heating engineer Jon Hurley